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Our Mission

The Greater Seattle Chapter is a professional organization dedicated to advancing and promoting the facility management profession through informational and educational interaction.

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

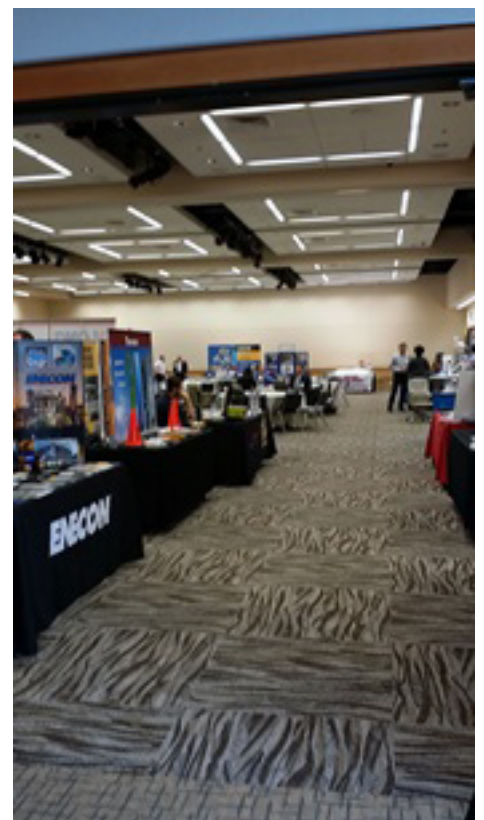
For more information or to contact us, please visit our website at www.ifmaseattle.org.

SUCCESSFUL 19th ANNUAL EDUCATION SYMPOSIUM & TRADESHOW MARCH 19, 2015



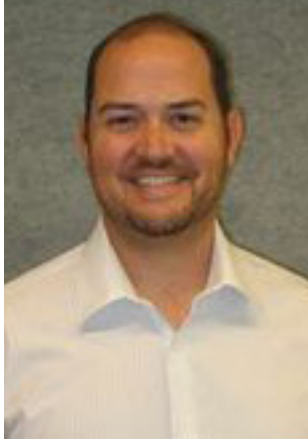
Once again, Seattle Chapter IFMA hosted its Annual Education Symposium at the Lynnwood Convention Center. The theme for our 19th Annual event was “Seeing the Path – What’s Ahead in Facility Management,” with a nice range of educational breakout sessions and great keynote speakers. Greg Rock, Policy Advisor to Washington Governor Inslee, was the morning Keynote with an update on how the State of Washington is addressing carbon emission costs, and followed up with a breakout session for a more in depth conversation and question and answer period. Lunchtime Plenary was Jon Martens, CFM, a familiar face to Seattle Chapter, who has been the instructor for many chapter members when pursuing their CFM designation.

A total of six breakout educational sessions were presented, with a good variety of subject matter. We continue to provide sessions based on feedback from our evaluation forms for the symposium. We extend a huge thank you to our speakers, educational presenters and vendors during this day-long event. This is an exceptional opportunity to build your knowledge about current FM practices and important issues. If you were unable to attend in 2015, plan ahead to attend the event in 2016. It will be well worth your time and monetary investment.



PRESIDENT'S LETTER

by Christopher Dawe, LEED



Hello Seattle IFMA!

Wow, it is April already!

We now have concluded our Annual Education Spring Symposium (our 19th!) and it was quite a successful year.

I hope you were able to join us for the day's activities and to get to know our members, sponsors and trade show participants. We can't do the Symposium without our partners, and we are grateful for them. Our relationship is truly symbiotic. The associate membership is a great directory for services our profession needs on a daily basis. I hope you consider using them when the need arises.

Next we have a few Lunch & Learns (Thank you Benaroya Hall and David Ling!) in April and in May - a special guest speaker - Linda Talley, PhD. who will have a longer presentation format on the topic of Emotional Intelligence. That should be a great program!

Our programs committee is really doing a smashing job and I want to recognize them for that. Thank you Dan, Kent, Laurie, Roberta, Vicky & Wendy!

As always, feel free to reach out to me should you want to talk, make a suggestion for our chapter or to invite me to a Mariners game. I tell ya, it has been a long winter without baseball, and I welcome it back!

Best,
Chris

UPCOMING EVENTS YOU DON'T WANT TO MISS!

May 7th: Lunch & Learn - "Emotional Intelligence"

May 28th: New Members' Breakfast

June 18th: Lunch & Learn

September 16th: 2015 Golf Outing





Three

KICK THE CAN

Waste Streams Guided by Best Practices, Lessons Learned & Regulations

by Lynn M. Clark, CFM, FMP, LEED AP BD+C



I work at the Environmental Protection Agency (EPA). As part of a national push for “Zero Waste,” we are launching a pilot program for the newly remodeled regional offices in downtown Seattle, WA.

Instead of desk side receptacles, we plan centralized waste stream containers (recycle, compost and landfill) at the four corners of each floor; and, eliminating janitorial pick-up at our desks. We are going to kick the can!

Would this work at your facility?

It may surprise that recycling is not new though the reasons we recycle may have changed. At the turn of the century products really were made to last longer. History shows that items would be reused to save money. Somewhere between then and now it became apparent that profit was to be made by shortening a product’s lifecycle.

Today, it has become easier to recycle. According to Clark Miller, Facilities Director at The Museum of Flight, their waste stream changed most recently four to five years ago. In addition to the museum embracing the philosophy that “it’s the right thing to do,” Clark shares “there is also so much more these days that can be recycled.”

Robust programs like that of the Kenmore campus of Bastyr University offer recycling services for a variety of materials. According to Facilities Manager Michael Thoreby, Bastyr’s approach includes Styrofoam, pallets, scrap metals, batteries, and electronics; and, that diverts over 80 percent of campus waste from landfill (per their 2014 calculations.)

On average, each one of us produces 4.4 pounds of solid waste each day. This adds up to almost a ton of trash per person, per year. The King County Solid Waste Division’s One Less Bag Challenge in 2014 showed that more than 60% of what ends up in the landfill is easily recycled. The Washington State Department of Ecology’s Waste 2 Resources Program (per 2011 figures) states that recyclables thrown in the landfill annually could pay for:

- 1.8 thousand new homes, or
- 300 thousand household electricity bill, or
- 128 million school lunches

Keeping organics out of the landfill reduces methane a potent greenhouse gas that is released during decomposition reminds the Department of Ecology in their Beyond Waste Report. On the Earth911 website post of 3 Ways Cities Go Green, the EPA estimates that organic and yard waste makes up 25% of our total solid waste. Here in King County collected food scraps, food-soiled paper and yard waste are composted at the Cedar Grove Composting facility.

To effect change at your facility, consider adding Rethink to the three “Rs” of Reduce – Reuse – Recycle. According to the King County Solid Waste Division, packaging makes up about 30% of municipal solid waste. Rethink when making a purchase to reduce the amount of packaging you “buy” to prevent waste and conserve resources.

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KICK THE CAN, *continued . . .*

The EPA pilot project of centralized waste streams was partly motivated by the Rethink concept. When one carries their waste stream “down the hall,” they are more likely to think twice about the composition of packaging at the point of purchase.

When proposing change it is important to speak the language of your audience, whether the building occupant and/or the “C” or “E” suites. Examples that relate an effort to something tangible can be strong motivators and create memorable visuals. Which would speak to your stakeholders?

The energy saved by recycling a soda can:

- powers a TV for 3 hours, or
- lights one 100 watt bulb for 20 hours.

The energy from 5 recycled soft drink plastic bottles:

- makes enough fiberfill for a man’s ski jacket.

Or 36 recycled plastic bottles make one square of carpet.

Knowledge of best practices can come from reading case studies, from speaking with fellow facility managers, from vendors and/or service providers. It often falls to the facilities staff to spread the word. At The Museum of Flight, Clark Miller invited their outsourced waste stream provider to speak with him and his staff. They received information and support materials including flyers.

Then facilities staff reached out to the museum staff through email/attachments and at all-staff meetings. A big effort went toward the purchase of new and attractive recycle and garbage containers that were placed in many public and staff areas. Periodically they send out flyers to museum staff to keep the awareness up.

Many online sources are available that share best practices. Some even provide an opportunity for good stewards to shine. In 2014, Bastyr University returned for its fifth year as a Best Workplace for Waste Prevention and Recycling. The strong recycling and composting programs are a team effort that includes the students living on the Kenmore campus. They are required to actively participate in the entire waste stream program at their housing buildings.

What works for one facility does not always work for another. With the current waste stream approach at The Museum of Flight, located in Tukwila, the facilities department monitors the outsourced provider’s collection daily of garbage and recycling in the offices. At their Wings Café all three streams (recycle, compost and landfill) are collected 3 times weekly.

The centralized recycling collection stations, as Bastyr has done on each floor of their Kenmore campus facilities, reduces the work hours of the janitorial services. At Bastyr the facilities staff does not need to monitor this centralized process as the collection of recycle, compost and waste is part of the outsourced janitorial service.

By using centralized waste stream stations, employees have become more aware of the items that need to be separated. As their amount of garbage has gone down, Bastyr has reduced the size of the stations’ garbage containers. Per Bastyr Facilities Manager Michael Thoreby by the summer of 2015 it is projected they will replace all 45 gallon centralized collection containers with 23 gallon containers due to the decreased collection rate.

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KICK THE CAN, *continued . . .*

According to Gary Nevius, recently retired from Bastyr, “... the smaller the garbage containers, the less people use them and the more they recycle. One of the biggest reductions in Bastyr University’s waste came from composting paper hand towels.” All the restrooms, lounges, and dining commons have large compost collection near the paper towel dispenser/sink areas.

To make a case for an EPA paper towel compost program Elly Hale, the EPA Seattle Office Recycling Team Lead, estimated the average annual weight of paper towels disposed to landfill. Since it began in 2013, the average reduction has been more than 5,000 pounds in waste diversion annually. It spoke to the mission of the Environmental Protection Agency.

Cost benefits calculation for the EPA paper towel composting was tricky for several reasons. Paper towel USE should not change. A reduction in trash volume was expected, but that is not a cost savings for the EPA. They are the tenant in leased space and charged a flat rate – so there was no monetary incentive. Less plastic is used except for the very small trash can liner, which is mostly emptied and infrequently replaced. BioBags® are used to line the compost receptacle for the paper towels and while the BioBags® are more expensive than plastic, they are better for the environment.

Through recycle and reuse protocols, facilities can contribute rather than cost their organization money. Due to construction projects and replacement of furniture Bastyr has seen a doubling of metal recycle over the previous year. They were able to sell approximately 500 classroom chairs, 100 classroom tables, and other miscellaneous older surplus furniture.

Change can come from lessons learned as well as outside regulations. The City of Seattle Ordinance #124582 effective January 1, 2015 prohibits the disposal of food waste and compostable paper in landfill collections. If infractions continue after 2 warnings, there is a fine of \$50 added to the commercial account of the holder’s garbage bill. (Residence may be fined \$1.00.)

Due to this ordinance, the Bastyr teaching clinic (Bastyr Center for Natural Health) in Seattle, WA has recently added compost service. Also a recycle container was added in every office of this facility which allowed them to lower the waste collection service to once per week instead of twice. Michael of Bastyr shared that “this means trash was cut in half,” though he found it critical to have separate containers in each office space to get people to buy into recycling properly.

To the minimal fine in the amount of \$50 that is issued for non-compliance of the ordinance, Michael Thoreby of Bastyr says, “You have to have some type of incentive There are a lot of people who don’t see sustainability as a real issue. Seattle is at the front of many sustainability issues, and is the first city in the United States [to my knowledge] to add a fine. Go Seattle!”

CONTRIBUTORS

Elly Hale, Recycling Team Leader, U.S. Environmental Protection Agency (EPA) Region 10, Seattle, WA

Clark Miller, The Museum of Flight Director of Facilities – representing office, café, public assembly and educational facilities in Tukwila, WA

Gary Nevius, former Director of Facilities and long-time champion of sustainability recently retired from Bastyr University.

Michael Thoreby, Fleet & Facilities Operations Facilities Manager at Bastyr University – representing educational facilities with onsite student residence in Kenmore, WA and the teaching clinic of Bastyr Center for Natural Health in Seattle, WA

[Further info on the City of Seattle Ordinance#124582](#)

[2014 Best Workplaces for Waste Prevention and Recycling](#)



TEXAS HOLD 'EM TOURNAMENT HELD JANUARY 29

Thank you to CORT, HiTouch Business Services and Polygon for the planning and sponsorship of the Annual Texas Hold Em Tournament. Jay Arcarese did a great job of pulling the event together. This is an informal fun event; always a great time to get together with other IFMA members. The theme this year was all things Seahawk!



Winners this year were:

- First Place – Robert Strom: a new student member**
- Second Place – Kim Anthony; Service Master of Seattle**
- Third Place – Robert Snedeker; Wholesale Flooring Services**



OUR NEW MEMBERS

Rhonda Valentine, Southwest Solutions Group
 Walt J. Lowry, Stoel Rives
 David A. Loy, Oracle
 Dee Bender, Splunk, Inc
 Robert Strom, South Seattle College
 Rusty T. Pollard, Boeing
 Andy Zozom, Seattle Goodwill
 Peter Marshall, Western Waterproofing, Inc.
 Keith Roper, Dept. of Health
 Ryan L. Knudsen, FMP, CWD Group
 Frank Hudner, Seattle Metropolitan Credit Union
 Casey Lawrence, South Seattle College
 Anne Olsen, Seattle Metropolitan Credit Union
 Ronald Rice, Port of Seattle
 Monica Brokaw, ExtraHop Networks, Inc.
 Debra Simpson
 Scott Weelborg, McDonald's
 Jay Keen, Suddath Relocation

Sue-Lynn Walsh, Hines
 Sarah Tipton, Black Rock Group
 Chris DeGracia, Bellevue Arts Museum
 Keith Neal, South Seattle College
 Matthew W. Johnson, Pacific Modular
 Chad Kean, Terracon
 Michael McCoy, Johansen Mechanical Inc.
 Dave Phillips, Johansen Mechanical Inc.
 Scott A. Hartkopf, Hightower Group
 Dean Ristow, ACCO Engineered Systems
 Betsy Leto, Knoll, Inc.
 Slade S. Bedford, Bill & Melinda Gates Foundation
 Brice Kosnik, BuildPulse
 David Slight, Quora Consulting
 Joe Fithian, The Seattle Public Library
 Ashley Williams, MacDonald-Miller
 Michael Gardner, Pacific Project Management
 Brian McBride, Costco Wholesale

MEMBER RECOGNITION

Robert Blakey, SFP, CFM, FMP, CEM, LEED CBRE

by Louis Lanthier IV



Robert is a Professional Member of Seattle IFMA and has been since 2004. Before landing in the facilities management industry he spent 22 years as a marine engineer. It was an easy transition for him because in fact marine engineers and facility managers share similar responsibilities. He currently

works at CBRE as a Senior Manager for Operations on the Group Health Cooperative account. His involvement as a Sr. Manager for operations includes responsibility for engineering services, energy efficiency, sustainability and operational best practices which consists of 40 buildings and a 3,100,000-square-foot Health Maintenance Organization (HMO).

Born in Great Bend, Kansas, Robert's family moved to Seattle when he was 5 years old. He grew up in the area and attended Seattle Central Community College where he earned an Associate of Applied Sciences in Marine Engineering. He has created his legacy in Seattle with his wife, son, daughter and 3 grandchildren. Like a true Pacific North Westerner he enjoys golfing, hiking and sea kayaking.

Robert joined IFMA in 2004 for multiple reasons. It was beneficial to network for his new business and it supported his belief in creating meaningful change and educating people coming into the industry of facilities management. He has been involved in many roles within IFMA including his current position as IFMA Research & Development Council President. He plays a key role in the function and maintenance of the behind-the-scenes culture of what it means to be a Facility Manager.

Come say hi to Robert at the next IFMA event to get to know him as this short article just barely scratches the surface of the remarkable career he has had.

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Anniversaries

1 YEAR

Patrick L. Cline, Getty Images
 Jason Hammermaster, Rainier Asphalt & Concrete
 Casey Bellecourt, Microvision, Inc.
 Lana Getubig, Ardagh Glass Inc.
 Brad Ridgeway, Seattle Procure Management LLC
 Ryan L. Brown, System Heating and Air Conditioning Co. Inc.
 Kevin L. Sauer
 Jennifer Stone, Nations Roof NW
 Ray Bentley, Skyline
 Brian Harding, The Plumbing & Drain Company
 Jim Kinley, Eastman Chemical Company
 Tom Woertz, QuakeHOLD! Industrial Inc.
 Marty Fagan, F5 Networks
 Andrea Szalda, Vital Mechanical Service
 Ha Pham, The Boeing Company
 Mark Schwisow, City of Bellevue
 Joseph Seagriff, Boon Edam, Inc.
 Jeff S. Phelan, Light Doctor
 Bill Polis, SIKU Construction, LLC
 Tim Schmidt, eBid Systems
 Katherine Remarcke, CBRE
 Chris Servicky, Seahurst Electric
 Kevin Haskins, CH2O Inc.
 Anna M. Klostermann, CASE Forensics
 Christian Hansen, Benaroya Research Institute
 Jeannette Mandanas, VMC
 Terry G. Davison, SMG-Lynnwood Convention Center
 Jeanne McCartney, Auburn Mechanical

2 YEARS

Anna Huntington, Big Fish Games
 Scott Sherman, Sodexo
 James W. Vegas, EMP Museum
 Conceicao A. Swan, Panasonic Avionics Corporation
 Kimberley R. Davis, Facilitate
 Kevin C. Waltrip, CBRichardEllis
 Victoria E. Hardy, CFM, South Seattle College
 Devin Thompson, PACCAR Parts

3 YEARS

Mike C. Smith, Port of Seattle
 Karen Fuller, Intellectual Ventures
 Stuart P. Mathews, FMP, Port of Seattle
 Michael Pamintuan, FMP, CTI BioPharma Corp.
 Dmitry Churilov, Orange Life LLC
 Vira Peterson, RDH
 Robert France, ServiceMaster of Seattle
 Martin D. Fagan, F5 Networks
 Aaron Molzhon, J+J Flooring Group
 Robert S. Tribo, T-Mobile
 Scott E. Pierce, CPE, CM, Facilities Partners, Inc.
 Roberta A. Kranz, First & Goal, Inc.
 James L. Winskill, CatchAll Environmental LLC
 Dan Hytry, Port of Seattle
 Robert S. Russell, DHL

4 YEAR

James C. Cagney, CFM, KPMG LLP
 Ryan S. Kelley, ServiceMaster Building Maintenance
 Chris J. Andersen, ServiceMaster
 Robert M. Fitzsimons, Water Engineering Technologies, Inc.
 Robert J. Cowan, Fred Hutchinson Cancer Research
 John M. Peterson, Vulcan Inc.
 James C. Anderson, CPE, Port of Seattle

Anniversaries (cont.)

5 YEARS

Michael J. Cooper, ADP
 Cody N. Crawford, CFM, Vulcan, Inc.
 Anne Neely, RPA, McKinstry
 Melanie K. Merrill, Port of Seattle
 Scott D. Graebke, AvtechTye

6 YEARS

Melissa Hager, US General Services Administration
 Marcy Pallotta, US General Services Administration
 David F. Whitman, Whitman Global Carpet & Floor Care
 Brien Neill, Enecon Corporation
 Arlin D. Hope, CFM, LDS Church
 John W. Eldridge, PSF Mechanical, Inc.

7 YEARS

Robert Kief, CFM, University of Puget Sound
 Laura Ann Hibbert, Pierce County
 Trisha Dvorak, PhD, University of Washington

8 YEARS

Robert A. Burnside, Nelson Electric Company
 Teri L. Smith, FMP, Bill & Melinda Gates Foundation
 Dale Trombley, Bates Technical College
 Alan Maxey, CFM, Seattle Aquarium
 Ann Crawley, US General Services Administration
 Paul J. Meyer, US General Services Administration

9 YEARS

Eric Rosebrock, Hilton Worldwide
 Kevin Mcdougall, Rightside

10 YEARS

Jerry Rutledge, King County Metro Transit

11 YEARS

Teresa D. Rodgers, Hines
 Paul Gibian, FMP, Shaw Contract Group
 Michael E. Warren, Community Transit

12 YEARS

Kristine M. Jackson, CFM, Zulily, Inc.

14 YEARS

Linda M. Flynn, FMP, Avanade
 Anthony R. Guerrero, MBA, CFM, CEFP,
 University of Washington, Bothell

15 YEARS

William S. Blau, JLL

18 YEARS

Chris Lewis, CFM, Fred Hutchinson Cancer Research Center
 MaryHelen Pierce, CFM, RPA, Everett Public Schools
 Darin Frost, General Services Administration
 Robin Graf, US General Services Administration
 Cynthia R. Tolentino, RPA US General Services Administration

19 YEARS

Forrest W. Miller, CFM, Lake Washington School District
 Barry Holldorf, CFM, Highline College
 Tom Hebner, Premera Blue Cross
 Scott Rusch, Fred Hutchinson Cancer Research Center

20 YEARS

William Archer, RPA, Washington Dental Service
 William F. Butler, Snohomish County



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updated 1/9/2015

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The Greater Seattle Chapter of IFMA newsletter is published quarterly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in this publication do not necessarily represent the views of the association, its members, or its board members. IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.