



# SEATTLE NEWS

The Newsletter of the Greater Seattle Chapter of IFMA

IFMA SEATTLE: YOUR RESOURCE FOR EXCELLENCE!

November 2004

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### *Our Mission*

*Create an environment that supports the diverse membership of IFMA and encourages each member's growth in the areas of facility management most important to them individually.*

## Programz Corner

### **November 2004 Chapter meeting - Tomorrow's trends in Wireless Technology**

IFMA members that attend November's meeting will be in for a special treat. Our program will include a tour of the new Seattle Public Library as well as a presentation on the future of wireless technology in the workplace.

November 9, 2004 - 2:30-4:30 at the library.

Speaker:

Marilyn Scheck, IT Director and facility team members will be giving a two-part presentation:

- The cutting edge wireless technology installed in the facility
- Roadblocks that presented themselves
- The solutions process
- The construction of the building (which is LEED Silver certified)
- How they are going to accomplish cleaning all of that glass.

Following the presentations will be a Q&A session, followed by a tour of the library. Small groups will be formed for the tour, so that all who wish to attend will be accommodated.

### **December - Tour of McCaw Hall**

Hot off the press - we are arranging a morning tour of McCaw Hall on December 14th. It should be a warm festive kick off to the holiday season.

The Programz Committee  
Eric Postle  
Marlaine McCauley

## Local IFMA Chapter Monthly Events

Save the Date!

IFMA Annual Education Symposium  
Thursday, March 3, 2005

BelleVue Club, Bellevue, WA

A one-day educational event offering a full range of informative sessions on Safety & Security: Leadership, Management & Implementation.

**IFMA Education Committee Meeting**  
November 22 from 8:30-9:30am by conference call.

Open to interested IFMA members.

Please RSVP: Cynthia@putnamprice.com

## Continuing Education Opportunities

### **IFMA FM Edge SEMINARS**

November 18, 2004 12:00 p.m. CST

*Keeping the Wolves from Your Door: Doing a Great FM Job, Measuring it and Telling the Right People*

Speaker: Rod Stevens, CFM, IFMA Fellow, AIA, Architect/Facility Information Manager Pioneer Hi-Bred International Inc.

December 16, 2004 12:00 p.m. CST

*The Transparency Edge: How Credibility Can Make Or Break You In Business*  
Speaker: Barbara Pagano, EdS, Executive Pathways

For registration and more information:  
[www.ifma.org/profdev/fm\\_edge/](http://www.ifma.org/profdev/fm_edge/)

--more continuing education on page three



## PRESIDENT'S MESSAGE

### David Ling

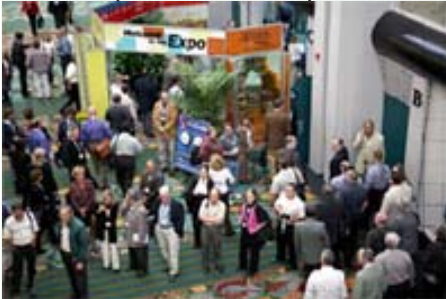
Greetings Fellow IFMA members

**World Workplace was a grand Success** and the Seattle Chapter and other Washington IFMA members were very well represented. At my last count there were over 30 attendees from the State of Washington. We had several opportunities to get together as a group, including having lunch on two consecutive days at the conference, and we

took up four tables at the Mannington event, special thanks to Julie Tanning of Mannington for the invite.

Here are some Pictorial Highlights from the Conference:

**Below:** Expo Entrance and peak inside from above



**Below:** After Hours party hosted by Mannington and held at the Salt Lake City Museum of Fine Arts. Washington members are in the 4 upper left corner tables. One of Mannington newest Sales professionals is also a trained Opera singer, and he sang two operatic pieces that were in a word, Incredible!



**Below:** Prize giveaways were held daily at the Expo. Below is a picture of your fearless leader winning one of the big daily prizes (DVD/VCR combo). I have promised Dean that this will be the last picture of me that I manage to finagle into the Seattle Chapter correspondence.



**Be sure to start making plans for attending World Workplace 2005, which will be held in Philadelphia!**

David W. Ling, CFM

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## IFMA Educational News

### Continuing Education Opportunities

#### GreenBuild International Conference & Expo

November 10-12 - Oregon Convention Center, Portland, OR

This is the premier conference on everything related to green buildings. Pre-conference workshops on LEED™ guidelines will be held on Nov 8 and 12.

MORE INFORMATION: [www.greenbuildexpo.org](http://www.greenbuildexpo.org)

#### Washington State General Administration

Annual Training and Trade Show

November 17th and 18th, 2004 at the QWest Center

(formerly the Seattle Seahawks Exhibition Center)

The event is free of charge and offers a large trade show and two full days of informative conference sessions in facilities maintenance and operation, construction and management. Attendees can earn continuing education hours towards renewal of BOC certification.

For complete information and to register, please visit the website at <http://www.ga.wa.gov/Events/TSHome.htm>

The Seattle Chapter of the International Facility Management Association New CFM Press Release

The most respected global credential in facility management

The Seattle chapter and IFMA headquarters would like to congratulate:

*James Truhan, CFM*

*Vice President, Senior Relationship Manager*

*Washington Mutual Bank*

For earning IFMA's Certified Facility Manager Credential.



## Recognition

### Welcome New Members

Peg Conley - Sales - Tandus

Clark Stolle - Manager, Facilities & Land Management - Fluor Hanford Inc.

Charles Kim - Territory Sales Manager - WorkRite Ergonomics

Brian Floyd - Director Facility Services - McKinstry Company

Bart Blans - Team Leader/Project Manager - Swenson Say Faget Engineers

Dave Sommer - Sales Consultant - CCI Inc.

Don Carney - Building Management Specialist - State of Alaska, Department of Education

### Anniversaries

Pamela Guinasso - Administrative Services Manager - Federal Home Loan Bank of Seattle - 15 years

Gregory Jones, CFM - President - GA Jones & Associates Inc. - 12 years

Judith Moratti - Facilities Coordinator - PEMCO Insurance - 12 years

Dean Baker, CFM, CFMJ - Facilities Director - Getty Images, Inc. - 9 years

Jay Harmeyer - President - MBI Systems - 8 years

R. Scott Kruse - Principal - DLR Group - 6 years

Diane Faulk, CFM - Manager, Staff & Guest Services Group - Pacific NW National Laboratory - 5 years

Kenneth McMullin - Performance Management Analyst - Pacific NW National Laboratory (Battelle) - 5 years

*Bonnieclaire Erling, F2F Consulting LLC  
Kim Shelton, IIDA, Kim Shelton Design  
Co-Chairpersons,  
Membership Committee*

## Facility Management Articles of Interest

IFMA Seattle encourages our membership to submit Facility Management Articles of Interest. Please email your articles to Melanie Saenz - msaenz@bankandoffice.com

### TIME IN A BOTTLE

By Al Anderson

Public Relations Committee Chair

**As Facilities Managers**, we are concerned with security and terrorism both at work and at home. During a recent high terror alert I told my wife that we needed to develop a plan in case of a terrorist attack involving biological, chemical or nuclear weapons. She said, "My plan is to drink the best wine first."

I couldn't help imagining the two of us holding out in the wine cellar for weeks while the world shuffled back to some semblance of order. Now, we do not have an extensive wine cellar, but we certainly have more than a two or three week supply. However, no matter how simple the concept of "*drink the best wine first*" may sound, there are potential pitfalls.

For instance, we have a bottle of Dom Perignon. Do we drink that first or do we save it to celebrate our survival or, possibly, as a last hurrah? We also have a magnum of Mumm's. A magnum! We can drink a bottle of champagne, but a magnum? You need guests to open a magnum. Who do you want to invite over after an attack with WMD? Would it only be people with chem-suits, or should it be someone who, live or die, they are such good company that it's worth the risk to their lives to ask them over for a glass of bubbly?

We have some mediocre reds, some respectable reds, and a few exceptional reds. We also have several bottles that aren't fit for human consumption – we keep those for the same reason that my wife keeps clothes that she will never wear again and that I keep stacks of old newspapers and magazines. We keep all these mounds of stuff so, when we die, our kids will have months of dread sorting through the good, the bad, and the unfathomable. They tortured us when they were teenagers. This is payback. We will rebuke them with clutter.

To give you an idea of what lies in store for them: our wine cellar was flawlessly conceived, carefully planned, and artfully constructed. It's flanked on the left and rear by cinder block walls. The third wall is the trundle bed that a teenage daughter absolutely had to have but abandoned when she went off to college. To access this distant corner of the basement we forced a passage through a maze of floor-to-ceiling cardboard cartons full of paperback books, old computer parts (not good enough for the thrift shop but too good to throw away), dolls whose heads have been shaved by daughters grown with kids of their own, broken wicker baskets, silver tea sets, as well as precious, semi-precious, and worthless art work. There are bookshelves lined with policies and procedures from jobs long forgotten and dressers full of who knows what. At the very top of the precarious pile is a chamber pot where our cat, between feedings and an occasional scratch behind his ears, dreams of old girlfriends, victories in combat, and mice well caught.

*But I do digress. About the wine itself:*

We have a couple of bottles of Port. A glass of Port is great just before bed. But, in case of a WMD attack, how many bed times should one plan for? Perhaps we should drink both bottles the first night, and to heck with all the nights after that. But if we live through the first day and the first hangover we may want some port for following nights while ensconced in our dungeon.

We have a few nice whites. The big problem with white wine while trapped in a wine cellar during a terrorist event is, which white goes with peanut butter and jelly?

We have about a half case of Muscat Cannelli. We usually take a bottle of this sweet white with us when we go out on the boat for weekend. It's a wonderful dessert wine after a meal of fresh crab. Unfortunately, we will not be catching any fresh crab while we are confined to the wine cellar and it isn't practical to move the wine cellar to the boat. What to do? What to do?

Well, this was my wife's plan in the first place. I think I'll have a glass of sherry and let her worry about the details. 🍷



## Educational Article

### How Secure are Your Facilities?

*Security audits help managers find the weak points in buildings and lay the groundwork for action to protect occupants and operations*

By Ted Weidner

Maintenance Solutions Magazine, Oct 2004

Printed with permission from Trade Press Publishing.

Three years ago in September, the typical maintenance and engineering manager's opinion of the importance of facility security changed dramatically. Even if one had thought about planning for a bomb attack like those at the World Trade Center and Pentagon, the reasons for taking stock of facility security changed abruptly on 9/11.

In addition, the Oklahoma City bombing, anthrax scares, Tokyo subway gas attacks and other attacks have brought the issue to the forefront. In the ensuing years, many managers have overseen or taken part in security audits, particularly if they work in a large or high-profile facilities or if the facility houses sensitive activities.

#### What's in an audit?

In its simplest terms, a facility security audit looks for threats that could disrupt a facility and its operations. These include but are not limited to: threats or attacks on housed employees or visitors; damage to facility components or systems that will affect occupants; and damage to the area around the facility affecting non-building property or the ability of occupants to safely evacuate the building.

An audit should identify possible entry points for these and other disruptive activities, and it should provide a way for facility personnel to plan for physical changes or modifications to the facility or to develop a response plan. The next step in the planning process — identifying the way the organization responds to potential threats or disruptions — is left to a separate step called the emergency or security response plan.

The security audit should look at threats, access points and types of attack. These areas are not necessarily sequential in a facility security audit, although they can be. They are starting points that allow a manager or security specialist to begin the process.

#### Assessing threats

Managers first need to identify facility threats to help determine the level of detail for the audit. For example, if a facility houses critical public services, such as police, firefighters, or emergency medical services, managers might review it differently than if it housed commercial activities. That difference does not diminish the need to audit a commercial facility; it simply allows the manager to focus on different areas.

Managers also will need to assess whether the facility is susceptible to attack because it houses a controversial activity and whether a disruption would have an immediate affect on more than just the facility and its occupants. They can address many threats by using perimeter solutions, which keep unauthorized people far enough away from a facility to minimize damage.

Identifying threats requires that managers know about activities going on in their buildings. Talking with occupants regularly will help identify potential threats. When managers are accessible, occupants are likely to be more willing to identify potential security problems in advance.

The challenge with many threats is that they often arise from insiders, such as disgruntled employees or the estranged spouse of a current employee. Such threats are particularly problematic because these people can easily gain access to a facility, due to their personal familiarity with a facility or its occupants. Perimeter solutions might prevent such problems, but managers also need to incorporate non-facility solutions.

Remainder of article can be found at <http://www.facilitiesnet.com/ms/article.asp?id=2191>



## 7th Annual Golf Outing "THE IFMA CUP"

By: Dan Maus

An overcast day and gracious golf gods greeted a full field of players at Washington National Golf Course in Auburn for the 7th Annual IFMA Seattle Golf Outing. This year's theme was a Ryder Cup Format that paired two random foursomes against the rest of the field.

The outing raised over \$11,000.00 that will benefit Special Olympics Washington, the Sander Abrams Memorial Scholarship, the IFMA Foundation, and our local chapter.

A buffet lunch and awards ceremony followed the golfing. Brad Adam from Fox Sports Northwest served as our Master of Ceremonies.

1<sup>st</sup> place honors went to Kymm Calis, Joe Sager, Rhonda Elwood, Steve Hahn, Larry Gottas, Paul Roth, Sam Santos, and Ron Campbell.

Jason Kohl (Special Olympian) & Brad Adam<sup>nd</sup>



2<sup>nd</sup> place was Jason Kohl (Special Olympic athlete), Frank Parente, Dave Maus, Mike Jaffe, John Balch, Mike Taylor, Greg Marmon, and Matt Pederson.

3<sup>rd</sup> place included Bart Black, Paul Peck, Jonathon Stroum, Neil Bavins, Jim McCracken, Caroline Moore, Steve McKay and J Pettit.

Honorary guests included Special Olympics Washington athlete Jason Kohl, Dave Maus, Special Olympics Washington Summer Games Chair, and Brad Adam, Fox Sports Northwest.

IFMA Seattle would like to thank the sponsors who made this event

possible. Eagle Sponsors included; Philips Medical Systems / Heartstream, Apex Facility Resources, Ticon, Incorporated, and IDC Facilities Services.

Birdie Sponsors included; MBI Systems, and Charter Funding / Nissan of Fife.

Par Sponsors included; KI / Spacesaver / MRG. CORT Furniture Rentals sponsored the Hospitality Tent.

### 2nd Place Team



Hole sponsors included, The Staubach Company, Lile Moving and Storage, Turner Construction, Callison Architecture, Barclay Dean, Avidex Industries, City Moving Systems, MBI Systems, Apex Facility Resources, Lease Crutcher Lewis, Heery International, GCA Services, Collins Woerman, Bank and Office Interiors, Schuchart Corporation, and BNB Builders.

Gold Level Cash Sponsors included; Magna Design, and Graebel Quality Movers.

A special thanks to those companies that donated products and prizes for our silent auction and raffle.

### 1st Place Team

Our 2005 event will be held September 15th at Washington National. Thanks to your 2004 Golf Committee for their great work.

If you would like to assist in the planning or participate as a sponsor for the 2005 event, please call Dan Maus at 206-714-8900 or email at danm@ticonet.com.



Dan Maus & Brad Adam (FoxSports NW)



3rd Place Team



## Last Month's Event

### Dean and Ray's Awesome Adventure



Table Topics: Keeping Clients & Staff Happy



Workplace Injury Prevention - Wireless Phone Technology



Negotiating w/Difficult People - Sustainability



## Bulletin Board

### \*Tibit of the Month\*

Starting with our next IFMA meeting; all new members will have a STAR on their name tags.

Make it a point to seek them out, introduce yourself and make them feel welcomed.

### More World Workplace



for your information: members only

*website login: ifma  
password: fmseattle*

FOR A LOOK AHEAD INTO  
IFMA SEATTLE'S 2004 PROGRAM  
SCHEDULE  
SEE THE BACK PAGE

## Committee Chairs

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*\*\*Board Meetings are held on the first Wednesday of the month at 11:30am.\*\**



*November*

9th - Tomorrow's Trends in Wireless  
Seattle Library Tour

*December*

14th - McCaw Hall Tour

*January - 2005*

TBA - Negotiating Skill for FMs

*February - 2005*

15th - Everett Events Ctr Tour

*March - 2005*

3rd - Education Symposium, "Safety & Security; Leadership, Management & Implementation" - Bellevue Club

*April - 2005*

19th - New Member Meeting

*May - 2005*

17th - Facility Tour

*June- 2005*

21st - Chapter Event

*July- 2005*

TBA - Summer Social

*August- 2005*

No Event

*September- 2005*

TBA - IFMA Annual Golf Event

*October - 2005*

TBA - David & Dean's Awesome Adventure

Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility profes-

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at [www.ifmaseattle.org](http://www.ifmaseattle.org).



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