

IFMA Education Events

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Continuing Education Opportunities

Informational Meeting: Building Operator Certification

Thursday, February 12, 2004
10am - 12noon
Providence St. Peter Hospital,
OLYMPIA, WA

Sponsored by Puget Sound Energy, this **free** informational meeting provides information about BOC training courses, enrollment, and certification opportunities. Light refreshments served. To register, contact Mike McDonald 206-276-1932, or email: mike@theBOC.info

Building Operator Certification Level I

Classes offered one-day a month for seven months. 56 hours of training.
April 13, 2004 – Nov 9, 2004 in Olympia, WA (registration deadline: 3/1/5/04)

Sept 15, 2004 – March 9, 2005 in Everett, WA

Oct 14, 2004 – April 21, 2005 in Renton, WA

Visit www.theBOC.info for course descriptions and registration information.

Workshop: Integrated Design Strategies for High Performance Buildings

Wed, Feb 25, 2004 from 1-5pm
Snohomish PUD, Everett, WA

Sponsored by BetterBricks in partnership with Snohomish PUD and AIA-Seattle.

This workshop offers architects, engineers, facilities and design professionals a comprehensive overview of the integrated design process, with an emphasis on project start-up issues. Discussion will focus on how high performance building characteristics are identified, prioritized, and integrated into the traditional design delivery process. A key element of the discussion will be its focus on the development, implementation, and integration of an Eco-Charrette as a critical early design process tool. An interactive session will be used to introduce participants to the Eco-Charrette process.

Registration: \$75(4.0 continuing education hours towards CFM renewal)

To download a registration form, go to www.betterbricks.com/training. For more information, call 206-343-3960 or email training@betterbricks.com.

Lighting Design Lab Classes

The Winter 2004 schedule for lighting classes is available at www.lightingdesignlab.com. Topics include:

Energy Effective Light Sources
Fixtures, Buildings & Light
Daylighting
Project Design Review

CEU's are available for self-certifying for CFM.

--continued above

PRESIDENT'S MESSAGE Dean Baker

Greetings-



Our January event, "**Dean's Excellent Adventure**", proved again that this type of format has a tremendous benefit for both our Professional and Associate members. This event allows for the kind of 1:1 dialogue that just isn't quite possible at a standard event. We plan to have one more (maybe two more?) of these **Excellent Adventures** in '04. I encourage you to attend one if you haven't, they're extremely informative..!

Our largest (non-sporting) event we hold each year is our **Educational Symposium**. If you can only attend one event this year, this is the one..! This year's event will be held at the Bellevue Club on February 26th. More information on this event can be found on our website. Register early, space is limited.

Another event I look forward to in February each year, is our chapter's strategic planning meetings. This ½ day meeting gives the board a chance to look 12 to 18 months into the future of what our goals and objectives should be. If you ever wanted to give some feedback regarding our chapter, now is the time. Please call or send an e-mail to anyone on the board. We'd love to hear from you.

Speaking of feedback, one of my absolute favorite things about IFMA is taking tours of other facilities. We have some outstanding facilities here in Puget Sound. Don't think that your facility is not a good candidate just because it's not brand new. If you would like to offer your facility as a possible tour candidate, please contact either Eric Postle or Marlane McCauley with our Programs Committee.

Dean

New Members:

Neil Bavins – Puget Sound Refrigeration – Project Management
Bob Stoneman – Goldman Sachs & Co. – VP Corporate Services
Elisa Dena – Weyerhaeuser Company – Account Manager

Anniversaries:

Nick Aitoro – Gregory Byler Associates – Facilities Manager **6 years**
Mike Chase CFM – Western Wireless Corp. – Director of Facilities **12 years**
Behrooz Emam PE, CFM, AIA – University of Washington – Assist. Professor **15 years**
Susan Hansen – Amgen - Director of Facilities Dept. **13 years**
Mary Joyce CFM – Philips Medical Systems - Facilities Manager **11 years**
Chris Lewis CFM – D.W. Close Co. – Mgr. Service Division **6 years**
Mary Helen Pierce CFM, RPA – Casey Family Program – Director Facilities **13 years**
Randal Slater – Heery International – Project Manager **7 years**
Peter Zvara – Starbucks Coffee Co - Engineering Manager **5 years**

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Cindy Strickland
Magna Designs



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IFMA's Annual Education Symposium

Register Now!

IFMA's Annual Education Symposium is coming February 26, 2004 to the Bellevue Club. This day long event offers topics in the core competency areas of Facility Management, including the new area of Technology. A preview of topics and presenters includes the following.

Keynote address on "The State of the FM Profession" presented by Linda Beverley, Director of Professional Development, IFMA National.

Real Estate Strategic Planning (Jim Reinhardtsen, Heartland); Project Management (Jessica Hickey, Olympic Associates); Integrated Design Strategies for High Performance Buildings (Paladino & Co.); Facility Function, Kip Spencer, FIT MOVE Team; Communicating Your Accomplishments, Bob Cowan, Fred Hutchinson Cancer Research Center; and more. Whether you're a novice or seasoned professional, the symposium promises to enhance your level of practice.

Registration fees are \$90 for members and \$120 for non-members. The cost includes continental breakfast, lunch, and session handouts; 6.0 CFM maintenance points are available. To register, email: aminc1@juno.com.

The Education Symposium is sponsored by McKinstry



Facility Highlight REI – Seattle



photo provided by
Randal Bryett

I was meeting with Joseph Sauter, Facilities Administrator for REI in Seattle, and was really excited about touring REI's first "Flag Ship" retail space, which opened in September of 1996. Joe later informed me that several other newer flag ship stores have benefited greatly from Seattle's successes and challenges.

So after passing the waterfall, making my way to the front door and glancing at a large rock, passing the staircase that looked like a real tree, walking under tents and bicycles hanging from the ceiling, to the back elevator that took

me to his office, I felt somewhat foolish asking him my first question, "what makes your facility unique from others?" Of course there was the obvious, but he also mentioned other challenges not so obvious. What makes this facility unique from the majority of other IFMA member facilities is that it is a retail store, open 7 days a week. This schedule creates challenges for everyday maintenance and repair. These tasks must be done with the least amount of disruption to customers' shopping pleasure and convenience. Regular maintenance and repair must be done before or after the store operating hours.



Another challenge, in regard to managing this facility, is the size of the building; it's over one city block. At first Joe contracted out the cleaning services, but found it to be more beneficial to hire in-house employees. Although hiring and maintaining employees cost more, he has better control over the cleaning and maintenance, which is more in



line with a retail scope of doing business, especially taking into consideration the size of the space; over one city block, as mentioned earlier and the amount of foot traffic. Landscaping is another unique challenge; how many other facilities can brag of their own waterfall, climbing pinnacle, children's play area and a variety of interactive features inside and outside the structure.

The many interactive features allow customers to try-out and test the products they are interested in purchasing, to help aid them in their decision, i.e. water filter and camping stove testers and a hiking boot test track. Keeping them in working order and clean can be a challenge. Plus the floor under the children's play area, on the second floor, had to be fortified to allow for the extra weight of the solid concrete trunks of the fake trees.



REI does, however, have one feature that is common to other facilities, a large conference room area. This area is mainly available for rental and can be divided into two rooms by several large fully automated doors and panels. Another common feature is their elevators, in which they were experiencing graffiti problems. Joe found a way to overcome this nuisance with a very simple solution. All the elevator were



equipped with stainless steel doors and wall panels. These panels have a "swirl" pattern rubbed into them, which renders scratching words or pictures into them impossible and cleaning off markers and pens a snap.

Last June the store went through a major remodel which added more retail floor space as well as warehouse space. Right now they are in the middle of a display lighting remodel. This project consist of lowering some lighting, while relocating and reconfiguring others. They are also purchasing new internal portable cell phones. Their current system technology is from 1997, the new system will be digital. Another upgrade taking place in the near future will be to their HVAC system software. Their current software is no longer supported by vendors and is DOS based. The new software will be Trane Tracer, which is a web based program. In closing Joe said he would be more than happy to share experiences and vendors numbers with any interested parties and, the most exciting part, he put out an open invitation to IFMA to hold an event at his facility, which could include climbs of the famous pinnacle rock.

If you know of a Facility and/or Manager you would like to see profiled, please email Melanie Saenz at msaenz@bankandoffice.com

Member Recognition

Joseph (Joe) Sauter – REI, Facilities Administrator

Joe has been an active IFMA member for the past seven years. He received his AA from Shoreline and then continued his education at the University of Washington, where he received the standard certification in Facility Management in 1997. Joe has plans of returning to school, in the near future, to obtain his CFM certification.



Joe's facility management career started in June of 1997, when he accepted the position of Facilities Administrator with REI in Seattle. Although he has held this position for several years, his role and responsibilities have changed and expanded. At the beginning of his career with REI, he was managing only one full-time Facility Technician. Now he manages two full-time Facility Technicians and eight Cleaning Specialist, as well as having many major successful remodels and expansions under his belt.

IFMA has been most beneficial to Joe in the areas of networking and contacts. He finds that being able to pick up the phone and ask questions and get answers from fellow Facility Managers is essential and indispensable. Also having a list of trusted vendors has been invaluable to him over the course of his projects.

The Washington State Recycling Assoc. is seeking nominations for outstanding recycling professionals, innovative government administrators and everyday folks making a measurable difference to improve the economic vitality and environment.

Awards include: Recyclers of the Year for Individual, Business Primary, Business Generator, Public Agency, Institution, Recycling Innovation, and Outstanding Public Education, K-12.

Winners are selected by a diverse volunteer committee and awards will be presented at the WSRA Annual Banquet, Tuesday May 4, 2004 in Wenatchee.

Detailed criteria for award categories and nomination forms are available on the WSRA website www.wsra.net or by calling WSRA 206-244-0311. Nominations are due March 1, 2004.

AN AGING WORKFORCE

Developing Health and Safety Strategies that Work.

Friday, February 27, 2004

Seattle, Washington

With life expectancy increasing, people are working into their later years. What age-related issues affect workers? How can the workplace accommodate the needs of workers of various ages, while still protecting the bottom line?

This course provides information and tools to develop workplace strategies that maximize aging workers' safety and health. It also addresses the challenges employers face related to employment processes, productivity, illnesses, and injuries affecting aging workers

TOOL AND TECHNIQUES TO IMPROVED YOUR SAFETY TRAINING PROGRAM

Learn how to improve your safety training from Rick Gleason and other expert trainers.

Wednesday – February 11, 2004

Seattle, Washington

Safety and health professionals need to be effective trainers if their messages are to make a difference in the workplace. This course will identify occupational safety and industrial hygiene resources and demonstrate effective training methods.

Information:

Phone: 206-543-1069

Email: ce@u.washington.edu

Web site: <http://depts.washington.edu/ehce>

Programz Corner

We have some great events scheduled to kick off the year.

In February the chapter is hosting it's annual Educational Symposium.

In March we will be taking a tour of Sea Tac, thanks to the efforts of Ray Zimmerman.

Don't miss the Member's recognition event in April.

Lots of more great programs are on the calendar, so stay tuned for more exciting announcements!

Marlaine McCauley and Eric Postle
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February
11th - TOOL AND TECHNIQUES TO IMPROVED YOUR SAFETY TRAINING PROGRAM. Learn how to improve your safety training from Rick Gleason and other expert trainers. Seattle, Washington
15th - FM Edge Audio Seminar Building Commissioning – Reclaiming Building Performance Attend by Phone: 10-11:30am
25th - Workshop: Integrated Design Strategies for High Performance Buildings 1-5pm Snohomish PUD, Everett, WA
26th - Educational Symposium, at the Bellevue Club
27th - AN AGING WORKFORCE Developing Health and Safety Strategies that Work. Seattle, Washington

March
 TBA - Chapter Event; SeaTac Tour

April
 20th - New Members Meeting, Getty Images, Seattle

May
 25th - Chapter Event; Lean Manufacturing

June
 TBA - TriCity Event

Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.

****Board Meetings are held on the first Wednesday of the month at 11:30am.**

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at www.ifmaseattle.org.



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