



PRESIDENT'S MESSAGE

Ray Zimmerman

2003 is upon us already. Now that we all realize the world isn't coming to an end, it's time to settle in and get comfortable with the new millennium. With this recession upon us and Washington suffering it's traditionally slower recovery rate than the national average; we have the opportunity to "sharpen the saw", as I previously discussed. Now is the time to define processes, create standard forms and checklists, and review your vendor contracts. IFMA Seattle would like to help. I've asked our web master to create a section called FM Resources on the chapter website. In this section, we will place documents provided at past meetings and provided by you to share with your colleagues. I'm most interested in checklists and forms you use in your daily tasks. There is significant knowledge in this chapter and there is no reason for any of us to "re-invent the wheel". Another good use of time is to attend the January meeting, aptly named Ray's Excellent Adventure (see the enclosed flyer). I discussed it in detail last month and I'm confident it will prove an excellent way of finding fellow members who can best help you with your problems or challenges. Anyway, if it's a success, maybe they will keep the name and I will be immortalized. (Visualize ten years from now...."Who is this 'Ray' person?"....."I don't know, no one seems to remember.") Oh well.

To those of you who didn't attend the Holiday Event, you need to make a big note to yourself to attend this year's because you missed a fun time. Denyce Cahill stepped in at the last minute to put together a team, completed the planning and did everything to make it a success! She and the team succeeded beyond anyone's expectations. Although the Field of Lights were only a Field of Light bulbs, Safeco Field proved to be an outstanding venue and the Mariner Moose an outstanding host. Being able to recognize the efforts of so many that make this chapter a success is a true pleasure. Being able to give Special Olympics a check for \$4,700 from the golfers and sponsors of our Golf Outing was the topping on the cake. Making fun of John Benny's golf game was the highlight of my evening. Being President, it's great to be able to poke fun at someone who plays golf better than you and they can't do anything about it.

I had to remind myself that by any measure, Denyce is still a "new" member. Her willingness to jump in and do what she can is an inspiration to us all. If there is a theme beginning to emerge from my year, perhaps it is "the year of the new member". I met several new members at the Holiday Event and every month I receive a list of new members from International. I receive many e-mails and phone calls from new and prospective members wanting to know more about FM. I need to remind myself to give the new members on our Board extra attention because they don't have the years of knowledge the other Board members have. The Board needs to remember we have members who didn't know what a Facility Manager was just a few months ago. Cynthia Putnam knows. Her and her Education Committee are already looking beyond next month's Educational Symposium and developing programs specifically for new FMs. To you new members and new FMs, welcome. Us old timers are still around and active because we realized early on what this Chapter can do for us. We are willing and ready to help you grow in this profession. Get involved, ask questions.

Finally, our exhaustive search for a new Vice President is over. (Darren Toshi made a phone call.) Having witnessed all the perks and adoration I have received as President, Dean Baker realized it was time to ascend to greatness and has accepted the position. I am really excited to be able to retire July 1st.....I mean.....to have Dean as our leader next year.

-- Ray

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Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at www.ifmaseattle.org.

members of mention:
5 years + for JANUARY

Bridget Aumell
Brian Burns
Gita Monghate
Andrew Bylin
Roger Wright
Eric Herrmann
Nick Aitoro
Chris Lewis, CFM

Facility Resources Inc.
ATL
City of Seattle
Weyerhaeuser
Equity Office
Tacoma Public Utilities
Gregory G. Byler Assoc.
DW Close

thank you!



* Please contact **Kandice Coleman** with any info or interesting tidbits about our members in motion. kandicecoleman@yahoo.com

CFM Study Session
January 23, 2003

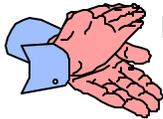
IFMA's Education Committee will host a CFM Study Session on January 23 from 4:30-6:00pm at Avanade, 2211 Elliott Ave. in Seattle for members interested in taking the CFM exam. The study session is an informal discussion led by chapter members who hold a CFM designation. Topics include the exam process, self assessment in the eight competency areas, tips for preparing for the exam, and recommended reading materials. Please contact Cynthia Putnam with any questions and to register. 206-292-3977 or email: cmputnam@aol.com

welcome!
new members

Lawrence Asmann
Dena Fantle
Van Hendricks
William Jennings
Ronald Maccario
Norma Miller
Sharon Perkins
Tong Phum
Sara Wood

Building Manager
Project Manager
Service Manager
Facility Manager
Technologies Mgr
Dir. Facility Dev.
Project Manager
Facility Coordinator
Facilities Manager

Bellevue Art Museum
Fantle Consulting Group
DW Close
Captaris Inc.
DW Close
Starbucks
HQ Global Workplaces
Asian Counseling & Referral
Aventail Corp.



IFMA Membership Recognition

Dean Baker, CFM - Getty Images

Dean Baker has been an active IFMA member since November 1995. Dean's Facilities career began in 1988, while working for the retailer, Sears, as a project coordinator for new construction & remodels. By 1989 Dean was promoted to project manager. At 25 years old, Dean was the youngest project manager in the company. His territory covered the entire Northwest and Alaska.

In 1992, after eight years with Sears and thousands of frequent flier miles, it was time for a change. Dean was hired as the Facility Manager for the Pacific Science Center. During his five year run at PSC, Dean oversaw the \$30 million dollar capital construction campaign. Improvements to PSC included the restoration of the buildings exterior and arches, the renovation of "Kiewit Pavilion", "Water Works", new ticketing and entry, "Boeing 3-D Imax theatre", "Ackerley Family Exhibit Gallery", "Tropical Butterfly House" and new parking garage. While working at PSC, Dean enrolled in the Facilities Management course offered through the UW Extension. After completing this course in 1997, Dean sat for and passed, the CFM exam.

One of Dean's instructors in the Facilities Management course through the UW, Greg Jones, CFM, asked Dean if he wanted to assist in teaching one of the classes. For one glorious school year, Greg and Dean were the "Martin & Lewis" of the Facilities world...!

Dean next moved on to Optiva (dba Philips Oral Healthcare) in the spring of 1998. Optiva was just about to break ground on its 176,000 sq. ft. corporate headquarters in Snoqualmie, WA. Concurrent with the corporate headquarters, Dean and his Facilities team were responsible for building out a new 165,000 sq. ft. Distribution Center in Auburn, WA. Dean's exceptional team was also key in orchestrating a flawless move of both personnel and production equipment over one long weekend. Dean was also part of a small internal team involved in the sale of the company to Philips. With a new baby at home, the daily trek from Ballard to Snoqualmie beat this hulk of a man down. After only 2 1/2 years it was time again to move on.

Answers to back page: 1. D; 2. B.

Through his connections with IFMA, his friend and past IFMA president Darren Toshi, informed Dean that he was leaving his position as Director of Getty Images. At only 3 miles from Dean's Ballard home, it was a dream come true. Dean was hired by Getty Images as the new Director of Facilities in October of 2000. Getty Images had already broke ground on their new corporate headquarters in Fremont. The project included two individual buildings totaling 180,000 sq. ft. Dean again partnered with many of the same vendors and consultants that he used on the Optiva project. Again, Dean was blessed with an outstanding Facilities team, which executed another textbook move over a long weekend. In December of 2002, Dean was promoted to Director of Facilities for all of Getty Images No. American offices.

Through his career, Dean attributes a number of factors to his success, strong mentors and managers, excellent staff, education, strong vendor relations and IFMA.

*If you would like to be recognized in an IFMA newsletter, or know a Facility Manager who should be, please email **Melanie Poteet** from CORT/Globe at mpoteet@cort1.com with your profile and digital picture.*

NEWS RELEASE

December 10, 2002

Contact: Cynthia Putnam, 206-292-3977

IFMA-Seattle Members Awarded Building Operator Certification

Twenty-four building operators working for IFMA-Seattle member companies were recently awarded "Building Operator Certification-Level I." Another three received Level II certification.

BOC is a competency-based training and certification for building operators, offering improved job skills and more comfortable and energy efficient facilities. The certification provides a credential for professional development while also offering employers a way to identify skilled operators.

BOC certification is earned by completing seven months of classroom training and hands-on projects conducted at the operator's facility. Topics include HVAC systems and controls, energy conservation techniques, electrical systems, and indoor air quality.

BOC Level I Awardees

Michael Osthus	Millwright	Boeing
Richard Miller	Building Engineer	CB Richard Ellis/BTENA
Richard Spencer	Struct. Maintenance Spec1	City of Bellevue
Scott Pattison	Project Coordinator	City of Everett
Paul Youngedyk	Facilities Technician	City of Renton
Warner Curl	HVAC Systems Technician	City of Renton
Robert Hart	Electrician	General Services Administration
James Appleton	Asst Bldg Engr	General Services Administration
Robert Miller	Maintenance Mechanic	General Services Administration
William Murphy	Elec. Integ. Sys Mechanic	General Services Administration
Garry Brock	Maintenance	General Services Administration
Terry Thurman	Electrician	General Services Administration
Gregory Adams	Engineer Tech II	Immunex
Mike Schleigh	Facilities Technician II	Itron, Inc.
Chris Waldram	Lead Facilities Technician	Itron, Inc.
David Donaldson	Maintenance Technician	King County Library System
Mark Johnson	Maintenance Mechanic	Pierce Cty Facility Maintenance
Sandra Beardsley	Building Technician	Pacific NW National Laboratory
Patricia Cunningham	Project Manager	Pacific NW National Laboratory
Steve Babinec	Electrician Lead	University of Washington
Sue Gaudette	Maint & Const Coordinator	University of Washington
David Myers	Plumber Lead	University of Washington
Ming Jue	Architectural Trades Lead	University of Washington
John Egdorf	Maintenance Engineer II	UW Bothell

BOC Level II Awardees

Howard Hebdon	Maintenance Engineer	General Services Administration
James Appleton	Asst Bldg Engr	General Services Administration
Steve Babinec	Electrician Lead	University of Washington

Over 1,400 operators hold BOC certification nationally. The certificate is accredited by the Washington Department of Labor and Industries and Lower Columbia College for continuing education. BOC is registered with IFMA; CFM's who attend will earn certification maintenance points.

Free informational meetings on BOC will be offered in 2003 on February 13 (Tacoma) and 27 (Seattle). Course series begin on March 25 (Tacoma) and April 17 (Renton). For more information about BOC, call 206-292-4793 x2 to request an information packet, or visit the web site at www.neec.net/boc.htm

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***Board Meetings are held on the first Wednesday of the month at 7:30am.*

HAPPY NEW YEAR!

January 2003

*23rd - Ray's Excellent Adventure
Roundtable discussions, Getty Images
11am-1pm*

February 2003

*27th - Education Symposium,
Bellevue Club*

March 2003

Resource Venture - Bill Anderson

April 2003

New Member's Breakfast

May 2003

Powerful Business II

June 2003

3rd - Mariner's ball game

July 2003

Building Tour

August 2003

Building Tour

September 2003

IFMA 6th Annual Golf Outing

October 2003

Building Tour

November 2003

TomorrowSpace

Programz Corner

Melanie D. Poteet, Programs Committee

January 23rd, Ray's Excellent Adventure - Round Table Vendor Specialist Discussion. There will be several tables of relevant and engaging topic discussions. This event will be held at Getty Images - 11:00am - 1:00pm.

February 27th, IFMA Education Symposium - 7:30am to 4:30pm at the Bellevue Club. Please register in advance for this year's annual training event which will present all of the core competency areas of Facility Management, including the new area of Technology. Whether you're a novice or seasoned professional, the symposium promises to enhance your level of practice. See the enclosed flyer for more information.

 **TEST YOUR CFM EXAM SAVVY**

1. What information is most important in a charge-back system?

2. Senior management would be most interested in a facility's year-end report which illustrates:

A) Information needed to explain charges.
 B) Information on corporate standards and accounting principles.
 C) Information delineating causal relationships.
 D) Information that shows financial responsibility.

A) The density of each business unit.
 B) How many square feet each business unit requires to produce \$1M in sales.
 C) The cost of space for each business unit.
 D) The number of people moved by each business unit.

Answers on page 3

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