



PRESIDENT'S MESSAGE

Ray Zimmerman

Your newsletter was late this month because I was late with my message. December and January are proving to be insane months for me, both professionally and personally. Adding to the insanity is the increased interest from IFMA International for my ideas and opinions. This is a very good thing. As far as professional associations go, IFMA has been judged by its peers as exceptional, which I agree. But there were certain areas where International was detached from its members. Decisions were made that affected the local chapters without any attempt to communicate with them. This has changed significantly. Bill Anderson (of Resource Venture) and I participated with presidents and experts from other chapters in a telecom with the developers of a class on Sustainability, to be offered by IFMA later this year. Several good ideas were presented and useful resources identified. All agreed that this telecom would result in a program of greater content and relevance to our members. Offering the 3-4 hour class for under \$300 is also a significant improvement over previous IFMA offerings. And they asked for our help to provide a place to hold the class.....amazing!

International is also far more interested in what we are doing as a Chapter. They want to know about our programs, our meetings, our scholarships....the works. They are developing a platform to process this information and offer it back to the chapters as a Best Practices forum for sharing what is working around the world. By this point, I figure you're saying "duh?!". Why haven't they been doing this all along? My answer is that I don't live in Houston so I can't say first hand. I do know that, as associations go, we are quite young. The first 20 years IFMA has been focused on getting the word out and growing the membership. I think they are now reaching the moment in their evolution when they can begin shifting resources towards chapter support. I'm excited by this change in focus and you should be excited at the prospect of greater options for your education and a stronger, wiser Seattle Chapter utilizing ideas from other chapters to make your IFMA experience even better.

It's here! It's here! It's Symposium time! Too bad I have to burn a vacation day for it each year, but it has always been worth it. Again this year, the topics are timely and the presenters exceptional. If you haven't done so already, put down this newsletter and sign up now! (Everyone waits until the last day to register, which gives the program manager, Linda Flynn, a coronary.) Don't forget to go to the website for all our upcoming events and directions to get there. See you at the Symposium!

January Program Recap
page 3

Congrats to Plant Ops!
page 4

Special Event - Ergonomics
special insert

Symposium 2003
special insert

Programz Corner
the back page

-- Ray

officers

president

Ray Zimmerman, CFM

HorizonAir

tel: 206.248.6331
 fax: 206.248.6200
 email: ray.zimmerman@horizonair.com

vice president

Dean Baker, CFM

Getty Images

tel: 206.925.6960
 fax: 206.925.5001
 email: dean.baker@gettyimages.com

treasurer

Kandice Coleman

Monterey Carpets

tel: 360.413.0018
 fax: 360.413.0096
 email: kandicecoleman@yahoo.com

secretary

David W. Ling, CFM

Phillips Oral Healthcare

tel: 425.396.2506
 fax: 425.396.4851
 email: david.ling@optiva.com

immediate past president

John Benny, CFM

Facilities West

tel: 425.706.2367
 fax:
 email: j.benny@facilitieswest.com

committee chairs

advertising & promotions

John Balch

Oasis, Inc.

tel: 206.545.7167
 fax: 425.489.9215
 email: johnb@oasisinc.com

associates liaison (co-chair)

Robert Barnes

Herman Miller

tel: 206.442.4353
 fax: 206.386.8968
 email: robert_barnes@hermanmiller.com

associates liaison (co-chair)

Monica Boucek

Office Furniture Solutions, "SoDo"

tel: 206.405.4100
 fax: 206.405.4201
 email: monica@ofsnw.com

education

Cynthia Putnam

NW Energy Efficiency Council

tel: 206.292.3977
 fax: 206.292.4125
 email: cmputnam@aol.com

membership

Denyce Cahill

Commercial Office Interiors

tel: 206.577.2782
 fax: 206.448.7338
 email: cahilld@coiseattle.com

newsletter publisher

Dean Baker, CFM

Getty Images

tel: 206.925.6960
 fax: 206.925.5001
 email: dean.baker@gettyimages.com

programs (co-chair)

Rick Knight

DuPont Flooring Systems

tel: 206.241.0229 x864
 fax: 206.241.2699
 email: knightrm@flooring.dupont.com

programs (co-chair)

Eric Postle

Puget Sound Properties Comm. Real Estate

tel: 425.586.5646
 fax: 425.455.9138
 email: epostle@pugetsoundproperties.com

public relations & member recognition

Melanie Poteet

Globe Instant Office

tel: 425.656.4194
 fax: 425.251.0759
 email: mpoteet@glbe.com

special events/golf

Dan Maus

Facilities West

tel: 425.337.6637
 fax: 425.316.0609
 email: d.maus@facilitieswest.com

chapter administrator

Shirley Bishop Inc.

tel: 206.367.8704
 fax: 206.367.8777
 email: ifma@shirleybishopinc.com

Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at www.ifmaseattle.org.

JANUARY PROGRAM: "Ray's Excellent Adventure" Recap



For those who attended this lunchtime table-to-table networking session, it was time well spent.

If comments like, "This was the best IFMA event I've been to in a long time" are a clear indication, we may be on to something!

Discussion tables included:

- Computer-based FM programs
- Working with an architect
- Energy conservation ideas
- FM Education
- Furniture purchasing ideas
- Moving tips and tricks
- Building information management
- Getting the most from you janitorial services



* Please contact **Kandice Coleman** with any info or interesting tidbits about our members in motion. kandicecoleman@yahoo.com

The popularity of this event will definitely lead to another similar event in the future. For ideas on topics that you would like to see covered, please send an e-mail to anyone on the board.



Chapter President Ray Zimmerman



Lively discussions at every table during January's program.

Congratulations to Plant Operations Support..!

Bob MacKenzie's team at Plant Operations Support, has been named a "Washington State Best Practice" for their public consortium.

The designation of "Best Practice" was confirmed by the Governor's Budget Office and Enterprise Solutions Committee. Best Practices offer a "responsible approach to using state agencies" by "searching for opportunities to streamline administrative processes and stretch precious dollars," said the two offices. Specifically, these outstanding program components finalized the important designation:

- On-site assessments to help plant operations staff identify strengths and weaknesses
- Research support to provide information about industry standards, benchmarking, best practices and innovative solutions to plant operations
- Project management for large or small construction projects
- Opportunities to communicate with professionals across the spectrum of facilities
- Member-to-member selling and purchasing of used-but-useful equipment

Check out the best Practices web site @ <http://www.wa.gov/dis/bestpractices/index.htm> There are a myriad of practices that can save your organization time and dollars (US or Canadian). Your staff thanks you for continued support of enhanced stewardship. Use of Best Practices and lessons-learned are great ways of doing more with less!

More info on the Consortium:

The Opportunity

Recent budget cuts have increased the need for facility managers to pare down operating costs across the board and, ultimately, to accomplish more with less.

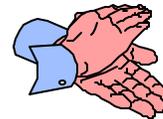
The Plant Operations Support (POS) program is a public consortium that aims to improve maintenance practices and plant operations, and to solve systematic facility problems. POS services include:

- On-site assessments to help plant operations staff identify strengths and weaknesses.
- Research support to provide information about industry standards, benchmarking, best practices, and innovative solutions to plant operations.
- Project management for large or small construction projects.
- Opportunity to communicate with professionals across the spectrum of facilities.
- Member-to-member selling and purchasing of used-but-useful equipment.

Go to www.ifmaseattle.org for additional information on the Consortium!



**IFMA SEATTLE:
YOUR RESOURCE
FOR EXCELLENCE!**



IFMA MEMBER
RECOGNITION

*If you would like to be recognized in an IFMA newsletter, or know a Facility Manager who should be, please email **Melanie Poteet** from *CORT/Globe* at mpoteet@cort1.com with your profile and digital picture.*



GARAGE SALE!

Storage room full?!

Check out
www.ifmaseattle.org for
information on how to list your
posting!

***Board Meetings are held on the first Wednesday of the month at 7:30am.*

February 2003

*27th - Education Symposium,
Bellevue Club*

*28th - Ergonomics w/Dr. Alan Hedge,
Getty Images*

March 2003

Resource Venture - Bill Anderson

April 2003

New Member's Breakfast

May 2003

Powerful Business II

June 2003

3rd - Mariner's ball game

July 2003

Building Tour

August 2003

Building Tour

September 2003

IFMA 6th Annual Golf Outing

October 2003

Building Tour

November 2003

TomorrowSpace

December 2003

Annual Holiday Event

Programz Corner

Melanie D. Poteet, Programs Committee

February 27th, IFMA Education Symposium - 7:30am to 4:30pm at the Bellevue Club. Please register in advance for this year's annual training event which will present all of the core competency areas of Facility Management, including the new area of Technology. Whether you're a novice or seasoned professional, the symposium promises to enhance your level of practice. See the enclosed flyer for more information.

February 28th, ERGONOMICS with Dr. Alan Hedge - 3:00pm at Getty Images. IFMA Seattle Chapter Special Event! Please see the special insert in this newsletter for more info. RSVP to 206-367-8704 by February 24th to reserve your seat!

IFMA GREATER SEATTLE CHAPTER
2150 North 107th, Suite 205
Seattle, WA 98133-9009

